



MAIN OFFICE:	EVANS OFFICE:
<b>University Hospital Professional Center 3</b> Suite 20 811 13th Street Augusta, GA 30901 <b>Phone:</b> (706) 722-3401 <b>Appointments:</b> (706) 823-3812 <b>Billing &amp; Insurance:</b> (706) 722-1197 <b>Fax:</b> (706) 724-6540	<b>Evans Town Park</b> 2511 Associates Way Evans, GA 30809 <b>Phone:</b> (706) 854-2140 <b>Fax:</b> (706) 854-2925

## Emergencies & Prescriptions

We provide **our patients** with 24-hour coverage for their orthopaedic emergencies. There is always an **OAA** physician on-call. The on-call physician is available through our main number at (706) 722-3401. When the office is closed, our answering service will take your name and number. The physician on-call will telephone you as soon as possible. This may not be your usual physician, so be prepared to answer some health history questions for the on-call physician if needed. It is important that you keep your line free so that the physician can reach you easily. If the on-call physician has not responded in a reasonable amount of time, please feel free to call back.

We encourage patients with questions regarding their medications or prescriptions to call during our regular office hours (Monday-Friday, 9:00 a.m. to 5:00 p.m. EST). If you are calling off-hours, please have the pharmacy telephone number ready for the physician. **Office policy is not to call in narcotic pain medications after hours or on weekends.** Pain severe enough to require narcotic pain medication may be a symptom of a serious medical condition. The physician on-call will most likely require the patient to report to the nearest emergency department for further evaluation instead of prescribing narcotic pain medication "blindly" over the phone.